

VILLAGE VET NURSE JOB DESCRIPTION

Every job role within Village Vet has 4 areas of responsibility to a greater or lesser extent aimed at delivering 4 outcomes within all of our clinics; clinical outcomes, client satisfaction, financial outcomes and team harmony. To deliver these outcomes every job role requires competence in all 4 of the following skill sets; clinical care, client care, business development and teamwork. This is the basis upon which you will be trained and appraised.

PURPOSE OF THE JOB ROLE

- Responsible for delivering nurse care to the clinics patient and Client care to their owners
- As a member of the nursing team you will play a key role in the successful delivery of all 4 of the outcomes.

KEY RESPONSIBILITIES

PATIENT/CLINICAL CARE - Delivering nursing care to in conjunction with the RCVS Practice Standards Scheme. To be the patients “champion” whilst it’s in the clinic

CLIENT CARE - The delivery of client satisfaction to an exceptional level as defined by Village Vet. This includes making all your interactions with clients fully focused on delivering value, exceptional service and warmth to the clients.

BUSINESS DEVELOPMENT – Making sure that your work fully supports the Head Nurse’s objective of ensuring the nursing runs effectively and efficiently

TEAMWORK – Working within the nursing team, and wider practice team, to contribute your skills, efforts and personal strengths to help ensure an harmonious team ethos at all time.

REPORTING LINES

- Reports to the Head Nurse

SKILLS/COMPETENCIES AND QUALIFICATIONS REQUIRED

- Registered Qualified Nurse
- Good nursing skills focused on patient and client care
- Awareness of the operational aspects of the practice that affect practice profitability
- Effective communication skills, and the ability to work as a strong contributor to a team
- Self aware, positive attitude and receptive to change

Registered or listed veterinary nurses are subject to the RCVS code of conduct for veterinary nurses and registered veterinary nurses are subject to a similar regulatory jurisdiction as veterinary surgeons. As a RCVS registered veterinary nurse you are legally permitted to carry out Schedule 3 procedures under the Veterinary Surgeons Act 1966).